



Tech Support (631) 634-6768
support@solitysmartlocks.zendesk.com
<https://smartlocksolity.com>

How to create a user profile for Solity Smart Locks

Visit the Solity FAQ page at solitysmartlocks.zendesk.com/hc.

On the upper right corner click on the three lines and then click sign in. On the sign in page click on sign up to create an account.

Step 1. Enter your Name and Email address

Step 2. Click sign up

Step 3. Check your email to activate your account

Step 4. Click on "Activate Account" in your email

Step 5. Create a strong password

Step 6. Click on Create password

Step 7. Account is created

Features that customers have on their Solity account.

- Customers can submit a request
- view their tickets
- view FAQ pages in English and Spanish
- update their personal information
- view Solity contact information on their account



Written By Dunesh 01/09/2026