

## How to create a user profile for Solity Smart Locks

Visit the Solity FAQ page at [solitysmartlocks.zendesk.com/hc](https://solitysmartlocks.zendesk.com/hc).

On the upper right corner click on the three lines and then click sign in. On the sign in page click on sign up to create an account.

- Step 1. Enter your Name and Email address
- Step 2. Click sign up
- Step 3. Check your email to activate your account
- Step 4. Click on "Activate Account" in your email
- Step 5. Create a strong password
- Step 6. Click on Create password
- Step 7. Account is created

Features that customers have on their Solity account.

- Customers can submit a request
- view their tickets
- view FAQ pages in English and Spanish
- update their personal information
- view Solity contact information on their account